

Figure 1 100

BEST AVAILABLE COPY

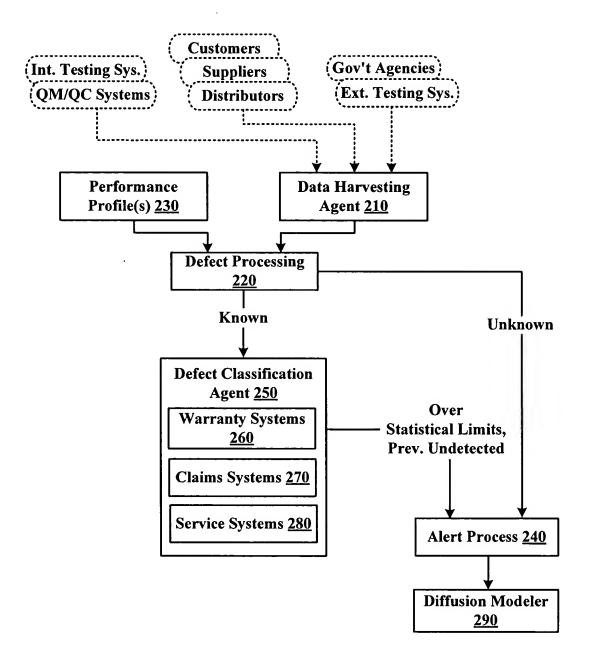


Figure 2

<u>200</u>

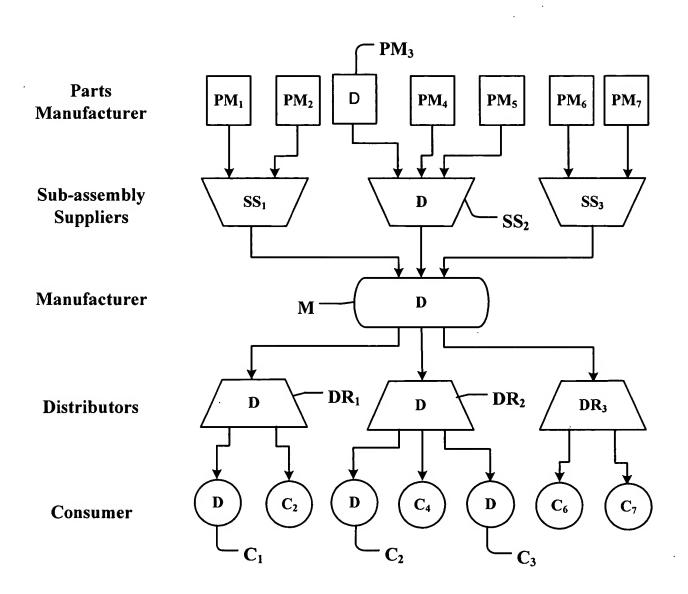


Figure 3

<u>300</u>

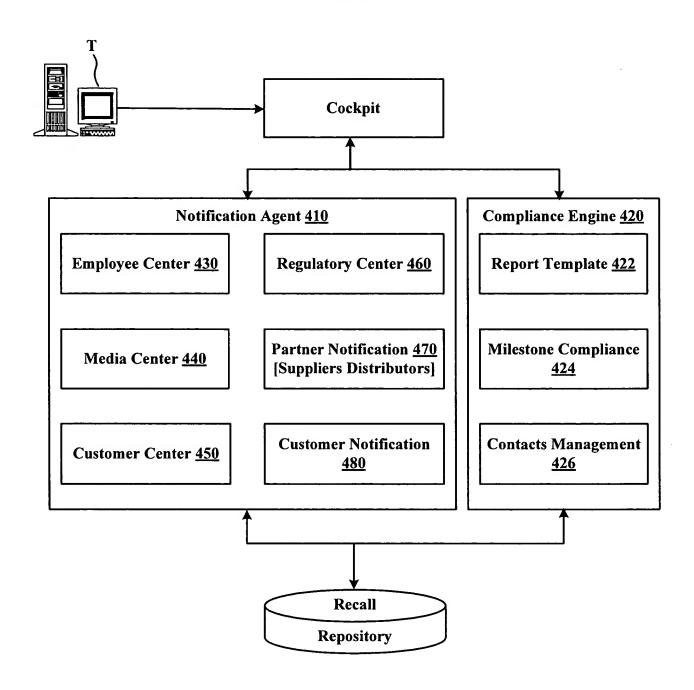


Figure 4

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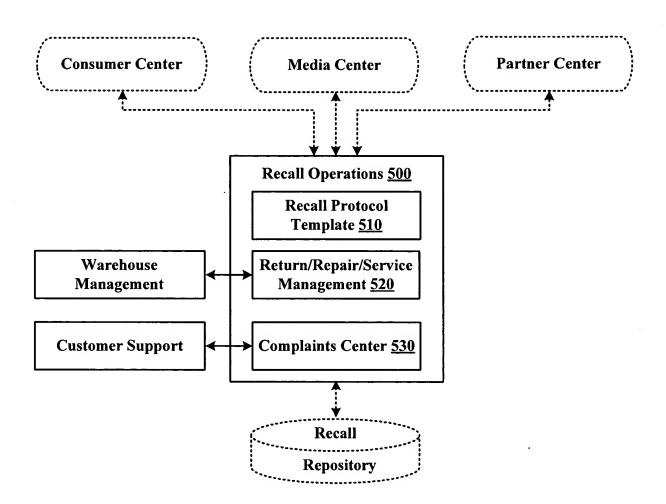


Figure 5

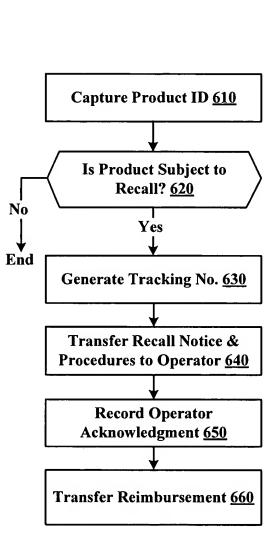


Figure 6

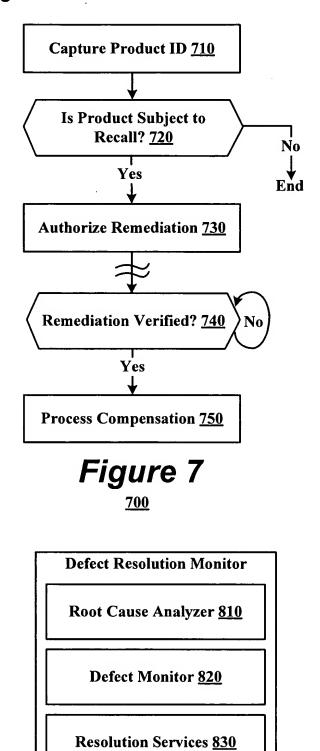


Figure 8

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7	8

Logistics Improvement Revised Distribution					Rev'd Prod. Inflow		Revised Supply			
Data Exchange	(Distribution) Gaps	Service Gaps		(Test Results)			Supply Errors	Monitoring		6 a
Defect Monitoring				Additional Testing	Quality (Improvements)		Revamped Supply			Figure 9
Root Cause Analysis	Distribution Process	Service Process		Test Results	Production Process		Supply Process	Agency Data		
Consumers	Distributors	Service	Sales	Testing	Production	Recall Team	Suppliers	Agencies	Media	
Manufacturer										

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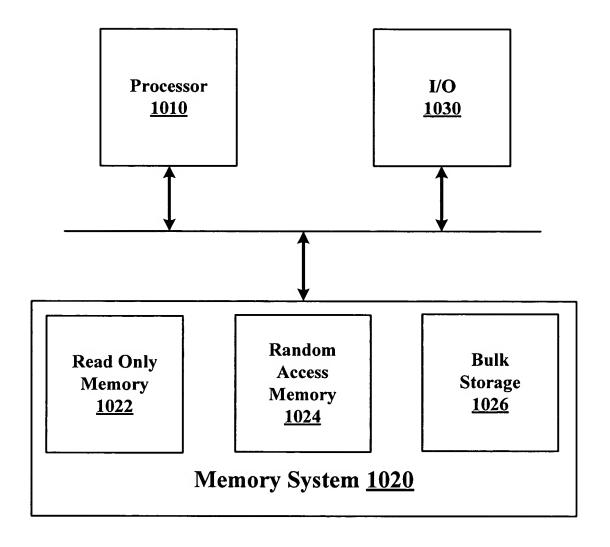


Figure 10